Visual Forging — Privacy Policy

Effective date: Nov 24, 2026

Visual Forging ("we," "us" or "our") respects your privacy. This policy explains what information we collect through visualforging.com (the "Site") and while providing our services, how we use it, and the choices you have. The short version: **we only use your information to respond to you and do your project, and we do not sell or share it with anyone for their own marketing.**

1. Information we collect

Information you give us. When you send an inquiry or work with us, we collect what you choose to provide, such as:

- Your name and email address
- Your business name and current website
- The services you're interested in and your description of the project
- Photos, logos, text and other materials you send for your website
- Billing details needed to invoice you (we do not store full card numbers)

Information collected automatically. Like most websites, our hosting provider may automatically log basic technical information when you visit, such as your IP address, browser type, pages visited and the date and time of your visit. We use this only to keep the Site running and secure.

Third-party tracking. We do not use advertising trackers or analytics that follow you across other websites, and we do not allow third parties to collect personal information about your online activities over time and across different websites when you use the Site. Inquiries sent through our form are delivered by our form provider, Web3Forms, which processes them only to deliver them to us.

2. How we use your information

We use your information only to:

- Reply to your inquiry and build your free prototype
- Provide, host and support your website
- Send quotes, invoices and messages about your project

- Keep the Site secure and working properly
- Meet our legal, tax and accounting obligations

We will not add you to a marketing list without your permission.

3. How we share your information

We do not sell, rent or trade your personal information. We only share it in these limited cases:

- **Service providers** that help us run our business, such as our website host, form and email providers, and payment or invoicing tools. They may use your information only to provide their service to us.
- **Legal reasons**, if required by law, court order or to protect our rights or the safety of others.
- **With your permission**, for any other purpose you agree to.

4. Client websites we host

If we build or host a website for your business, that site may collect information from your own customers (for example, through a contact form). That information belongs to you, our client. We handle it only to operate your site on your behalf and do not use it for any other purpose. Your business is responsible for its own privacy notice to your customers.

5. How long we keep information

We keep inquiry information for as long as needed to respond and follow up, and billing records for as long as needed for the project and for tax and legal purposes. You can ask us to delete your information at any time (see section 7).

6. How we protect information

We use reasonable safeguards, including secure (https) connections and restricted access to accounts. No method of storage or transmission is completely secure, so we cannot guarantee absolute security.

7. Your choices and rights

You can email us at any time to:

- See the personal information we have about you
- Correct anything that is wrong
- Ask us to delete your information (unless we must keep it for legal or billing reasons)

California residents may have additional rights under California law, and we will honor requests made under applicable law.

Do Not Track. The Site does not track you across other websites, so it does not respond differently to browser "Do Not Track" signals.

8. Children

Our Site and services are meant for businesses and adults. We do not knowingly collect information from children under 13. If you believe a child has sent us information, contact us and we will delete it.

9. Links to other sites

The Site and the websites we build may link to other sites, such as social media or online ordering platforms. We are not responsible for their privacy practices, so please review their policies.

10. Changes to this policy

If we update this policy, we will post the new version on the Site with a new effective date. If the changes are significant, we will make reasonable efforts to let active clients know.

11. Contact us

Questions or requests about your privacy: **hello@visualforging.com**

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